

LCA Annual Conference & Exhibition 2010



PROMOTING 'DIGNITY IN CARE'

“Personalisation, Partnership and Quality

The independent sector: taking the lead”

sponsored by



THURSDAY 29TH APRIL 2010
DUNKENHALGH HOTEL & SPA,
ACCRINGTON, J7, M65
8:45am - 4:00pm

Welcome to Lancashire Care Association's 2010 Conference Programme

LCA's 12th Annual Conference and Exhibition focuses on: care practice (personalised care, Gold Standards EOL care, and Joseph Rowntree's 'A Better Life' programme); on Safeguarding and Dignity in Care; and on commissioning and transformation. The theme is the independent sector as a creative resource helping take a lead in delivering care and in shaping development and transformation, even in the most adverse of economic times.

LCA has a national profile and attracts the highest quality in speakers, sponsors and exhibitors and gives the best of networking opportunities.

Come and join us at the North West's premier care event of the year! And also join us, if you are able, for an evening's entertainment and fundraising in aid of Alzheimer's Society.

Paul Simic, CEO

and thanks to our co-sponsors...



Join the LCA

Help us provide a strong, united voice for quality providers.

Membership packs will be available at the Conference.

Or email:

sarah.luton@lancashirecare.org.uk

LANCASHIRE CARE ASSOCIATION

Representing providers of quality health and social care.

Centurion House, Centurion Way, Leyland, Lancashire. PR25 3GR

Tel: 01772 455574 Fax: 01772 458885

Website: www.lancashirecare.org.uk

LCA IS AN UMBRELLA
BODY FOR CRB



Safe & Sure CRB
Engagement Body for the Criminal Records Bureau

[www.lancashirecare.org.uk/
safe_&_sure_crb.asp](http://www.lancashirecare.org.uk/safe_&_sure_crb.asp)

GUEST SPEAKERS



PHILIPPA HARE
 Philippa is the JRF Policy and Research Programme Manager, leading the current programme 'A Better Life'. This focuses on quality of life for older people with high support needs. She spent five years as Senior Researcher with the independent consultancy, Acton Shapiro, prior to joining JRF in April 2006.



GILL BAILEY
 Gill works with Helen Sanderson Associates. Gill's lead area is with older people & services which support them. Gill has authored and contributed to publications including "Using person centred thinking skills with older people" (2007). She was involved in leading part of the 'Practicalities & Possibilities' programme (a national programme to explore person centred thinking and planning with older people and looking at how to apply the principles of self directed support via the person centred thinking tools).

"Personalisation, Partnership and Quality The independent sector, taking the lead" Conference agenda

**Thursday 29th April 2010
 Dunkenhall Hotel & Spa, Accrington (M65, J7)**

LCA ANNUAL CONFERENCE & EXHIBITION 2010

8:45am	Registration, Exhibition & Coffee
9:15am	Opening Remarks Ken Nolan, LCA Chair

SESSION 1: Care in Practice

9:25am	Philippa Hare <i>A Better Life for Older People with High Support Needs</i>
9:50am	Gill Bailey <i>Exploring the use of person centred thinking tools to apply the principles of self directed support</i>
10:15am	Nikki Sawkins <i>Gold Standards Framework in Practice</i>
10:40am	Session 1 Q&A Panel
10:50am	Anne-Marie Jones, NatWest <i>Protecting Your Business in a Changing Market Place</i>
11:05am	Exhibition & Coffee

SESSION 2: Safeguarding & Dignity In Care

11:35am	Dr. Margaret Flynn <i>Safeguarding - Why we must make it matter</i>
12:05am	Steve Newton, LCA Director <i>The Independent Sector and Safeguarding - Interim Project Report</i>
12:20am	Session 2 Q&A Panel
12:30am	Roy Riseborough, Quantum Group <i>Quality Care Through Dignity</i>
12:40am	Exhibition & Lunch

SESSION 3: Transformation, Markets & Quality

2:00pm	Steve Gross <i>Delivering Personalisation Together</i>
2:30pm	Jeff Jerome <i>Transformation and the Independent Sector: Providers as Partners and Innovators</i>
3:00pm	Session 3 Q&A Panel
3:10pm	David Lyon, Carewatch <i>Domiciliary Care: An Industry Perspective</i>
3:20pm	Exhibition & Coffee
3:40pm	Paul Simic, LCA CEO Key Messages
4:00pm	Close

This programme may be subject to change without notice.

GUEST SPEAKERS



NIKKI SAWKINS
 Nikki joined the National GSF Central Team in June 2005 as GSF Nurse Lead in Care Homes. With Professor Keri Thomas, GSF Clinical Lead, Nikki's main role is to lead on the GSFCH training programme with over 1000 homes now involved and 17 projects this year across the UK. The development of the 'Going for Gold' GSFCH accreditation process, recognising quality care, gives her great job satisfaction, seeing excellent examples of good practice from the excellent care home staff involved; the unsung heroes in end of life care.



Dr MARGARET FLYNN
 Margaret is the Independent Chair of LCC's Safeguarding Vulnerable Adults Partnership Board and a Senior Associate at CPEA Ltd. Margaret chaired the Q Family serious case review. She is joint editor of the 'Journal of Adult Protection'. Margaret has recently undertaken safeguarding audits of the case records of adults in a range of residential services as well as their own homes in two Local Authorities.



STEVE GROSS
 Steve is Director of Commissioning adult social care services at Lancashire County Council. Steve qualified as a social worker in 1982 and since then has had experience of many aspects of social care. Steve worked in St Helens and Wigan in a range of residential, social work and service development roles before being appointed as Assistant Director for adult services in Blackpool. This was followed by a similar role in Wakefield before joining Lancashire in 2004.

JEFF JEROME



Jeff is National Director for Social Care Transformation. This is a role working across Local Government to develop the Personalisation agenda for Social Care. Jeff started his working life in the NHS with stroke patients, and worked in local government for over thirty-four years in the field of social services and housing. In the late 1990's, as a primary carer to his sister, Jeff managed her 'direct payments' to arrange the health and social care support she needed in the years before her death; an experience that instilled in him an absolute commitment to the need to 'personalise' care and support.



Charity Gala Dinner 2010

29TH APRIL 2010, 7.00pm
 Towneley Suite, Dunkenhall Hotel & Spa
 Sponsored By



Guest Speaker:
BARBARA POINTON MBE

Come and join us for an evening of entertainment and to help raise money for



Contact Sarah Luton on 01772 455574 for a booking form.

LCA'S WEBSITE POWERED BY



website: www.completecarenetwork.co.uk

Fees

Places are limited and to secure a place your conference fees must be paid in advance. Your remittance should accompany the completed booking form below.

Enquiries

Sarah Luton, Lancashire Care Association
Tel: 01772 455574 Fax: 01772 458885
Email: sarah.luton@lancashirecare.org.uk

Directions to the Dunkenhalgh Hotel

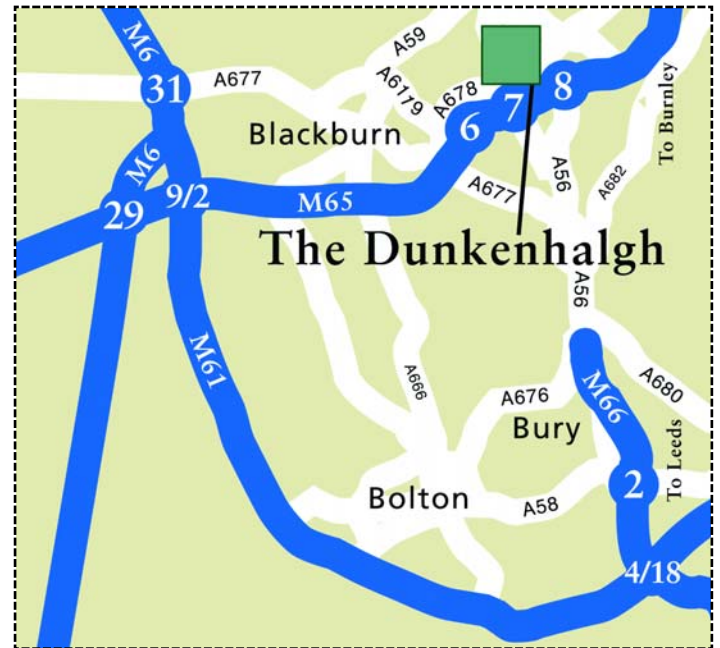
By road from the M6 North/South: M6 to Junction 29; join M65. Exit M65 at Junction 7 and turn left (first exit) at the roundabout. At the traffic lights turn left onto the A678, and first left for the Dunkenhalgh Hotel.

By road from Manchester/Liverpool/Leeds: M60 to Junction 18; join M66. Follow M66 North as far as signs for A56 Burnley. Turn left and follow A56 to M65. Turn left onto the M65 (Blackburn). Exit M65 at Junction 7 and turn right (going under the motorway) Take the third exit (Clitheroe) off the roundabout At the traffic lights turn left onto the A678, and the Macdonald Dunkenhalgh Hotel is first left.

By rail: From Accrington Station 2 miles, Blackburn Station 4 miles, from Preston Station 15 miles.

By air: From Manchester Airport - 40 miles

Mercure Dunkenhalgh,
Blackburn Road, Clayton-le-Moors, Accrington,
Lancashire BB5 5JP
Tel: 01254 398021 Fax: 01254 875488



LCA Annual Conference and Exhibition 2010 **Booking Form**

You can also email your booking form (including all information on this booking form) to sarah.luton@lancashirecare.org.uk

please complete in block capitals

I would like to reserve: Members places at £75 before 09/4/10 Non-members places at £95 before 09/4/10
Members places at £100 after 09/4/10 Non-members places at £120 after 09/4/10

For the "Personalisation, Partnership and Quality – The independent sector, taking the lead" one day conference at the Dunkenhalgh Hotel & Spa, Accrington (M65, J7) on Thursday 29th April 2010 (fee includes refreshments & lunch). Non-members who join on the day will receive the members' discount.

Names of delegates attending

1. <input type="text"/>	4. <input type="text"/>
2. <input type="text"/>	5. <input type="text"/>
3. <input type="text"/>	6. <input type="text"/>

Company name:

Company address:

Postcode: Email:

Telephone: Fax: Signed:

I enclose a cheque value £ (cheques payable to Lancashire Care Association)

Note: Book 6 delegate places and 1 delegate goes FREE!

Please return to: LCA Conference Administrator, Centurion House, Centurion Way, Leyland, Lancashire, PR25 3GR
Should you wish to retain the conference agenda, you're welcome to fax a photocopy of the booking form. SEE YOU THERE!

LCA: PROMOTING "DIGNITY IN CARE"